

Rafting the Rapids

Leading People During Challenging Times

A team leader's job involves planning, organizing and implementing, directing employees, and monitoring and evaluating their work as well as the overarching goals. Directing employees is often one of the most important but challenging parts of the job. In order to be an effective leader, we must clarify expectations, roles and responsibilities, outcomes, rewards, and know what each of our team members need in terms of communication, support, direction, and feedback. This requires an understanding of our own approach to management, both our style and outlook.



Leading other people is an art. It is complex and dynamic, and it never takes place within a vacuum.

There are always other things within the organization, culture, individual lives, etc... that impact the dynamic of our team. As managers, **we have to learn how to deal with reality and work with the people in our raft so we can successfully navigate the rapids and arrive at our destination.**

Topics covered and skills learned:

- Understanding one's own leadership style
- Charting a course for others to follow
- Clarifying expectations and providing feedback
- Dealing with poor performance and handling conflicts
- Inspiring others to keep paddling

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